MAYESPARK PRIMARY SCHOOL

Goodmayes Lane, Ilford, Essex IG3 9PX Tel: 020 8599 2263 Email: Office@mayespark.redbridge.sch.uk Fax: 020 8597 8422 Web: www.mayesparkprimaryschool.org.uk Head teacher: Ms E Davies

13 March 2023

Dear Parent / Carer,

I am writing to remind you all that we have a non-aggression policy at Mayespark. We have this policy because all members of the school community are entitled to be able to work, study or visit without fear of verbal or physical assault.

Parents or carers with concerns/complaints about pupils, other than their own, should not deal with the pupil in question directly but should address their concerns to a member of school staff.

Parents or carers should allow the school a reasonable period of time to investigate concerns/complaints, in compliance with the school's complaint procedures.

Inappropriate language, threats or acts of aggression towards staff, children or other members of the school community <u>will not be tolerated</u> on these premises.

Anyone behaving in such a way will be asked to leave; they may receive a ban from the premises and their behaviour may be reported to the police.

Yours faithfully

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Ms E Davies Headteacher

























